



PRESS RELEASE

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Durant Communications and Bryan County 911 Dispatch's CAD System Upgrade Goes Live Today

DURANT, Oklahoma - Durant Communications and Bryan County 911 Dispatchers will begin using an upgraded Computer Aided Dispatch (CAD) system during calls this morning starting at 9 am.

Durant's IT Director Brenton Rucker says, "The new CAD software upgrade interface is more user-friendly and 911 Dispatchers now have quicker access to critical data."

911 Dispatchers completed training last week and say the new system makes getting help to residents faster and more simple. All the information needed to send assistance is now on just one monitor.

"The screen we're working from is more organized visually. We can see the calls that have been previously dispatched to a residence easier because they are separated out from the calls that have not been dispatched yet," says 911 Dispatcher Elizabeth Phelps.

The new Motorola Flex System is all-in-one giving 911 Dispatchers access to both State and local police records.

"With data from the Oklahoma Law Enforcement Telecommunications System (OLETS) now integrated, there is no more switching between two different databases," says DPD Chief David Houser.

Another clear advantage of having this new system in place is that Police Officers, Firefighters and EMS First Responders in Durant and Bryan County will be better informed and have enhanced situational awareness before arriving on scene.

"This new CAD system means faster access to information which means faster response times and during an emergency, every second counts," says Phelps.

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Editor's Note: For reference, please see [DPD Chief David Houser's letter to Bryan County](#) residents sent yesterday, July 26. This data collection now has an extended wrap-up date of August 6 and is a vital step in coordination with the CAD software upgrade for 911 Dispatch.

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